

10-YEARS OF WORRY-FREE COMFORT WITH PEACE-OF-MIND PROTECTION

The Manufacturer's warranty with your newly installed equipment is limited to the parts and does **NOT** cover labor fees for repairs. Our plan enables you to know that for the duration of your purchased coverage, any labor costs associated with mechanical failure are also covered.

WHY PURCHASE A coolCARE PROTECTION PLAN?

- ONE TIME PURCHASE
- LABOR COVERAGE FOR ALL LIMITED PART
WARRANTY FAILURES
- NO DEDUCTIBLE
- FULLY TRANSFERRABLE
- FULLY INSURED BY AN A.M.BEST RATED PROVIDER
- RECEIVE SERVICE FROM THE BEST TECHNICIANS



The average cost of one labor repair alone ranges between \$400–\$2,000, even under warranty.

RELAX. YOU'RE COVERED.

OWNER'S RESPONSIBILITIES

This is not a maintenance contract and does not cover the cost of routine/seasonal maintenance. Owner's Responsibilities include providing normal care and maintenance including but not limited to, cleaning evaporator and condenser coils, drains, burners, or heat exchangers; lubrication; adjustments; normal filter maintenance; and accessibility for service.

All Service must be performed in accordance with manufacturer specifications and by an approved coolCARE servicer.

Defects in material and/or faulty workmanship as supplied by the manufacturer or manufacturer recalls and/or labor repair allowance will not be covered by under this Extended Service Plan.

Routine maintenance, including but not limited to "topping off" an air conditioner or replacing oil nozzles, or any repairs which are made necessary because routine maintenance was not performed by Equipment Owner.

IS MAINTENANCE REQUIRED?

YES. Annual maintenance is required by the manufacturer's limited warranty and labor protection plans to cover these warrantable repairs. Routine maintenance is critical to keeping your system(s) healthy and running smooth each year.

HOW TO OBTAIN SERVICE?

When repairs are required, homeowner or business owner should call the mechanical contractor on the face side of the Extended Service Plan agreement. The contractor will repair your equipment and will be paid by the program manager for services covered under the plan, in accordance with the terms and conditions of this plan. If the contractor called is unable to perform service on the equipment or if emergency repairs are needed, please call program manager at (877) 302-5072 or email support@coolcareprotection.com

MOST COMMON COVERED REPAIRS

Generators



- Engine (\$2,000)
- Generator (\$1,500)
- Control Panel (\$800)
- Fuel Pump (\$500)
- Cooling Fan (\$600)
- Radiator (\$700)

EXCLUSIONS

Automatic Transfer Switch Panel Registers, plumbing, venting, belts, nuisance calls such as resetting breakers, low or dead batteries and adjustments made to programming. Air filters, drain lines, welding, electrical wiring external of the equipment, fuses or breakers, unless part of the original unit as provided by the manufacturer and/or stated on face of warranty.



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