

10-YEARS OF WORRY-FREE COMFORT WITH PEACE-OF-MIND PROTECTION

The Manufacturer's warranty with your newly installed equipment is limited to the parts and does **NOT** cover labor fees for repairs. Our plan enables you to know that for the duration of your purchased coverage, any labor costs associated with mechanical failure are also covered.

WHY PURCHASE A coolCARE PROTECTION PLAN?

- ONE TIME PURCHASE
- COVERS ALL WARRANTY FAILURES
- NO DEDUCTIBLE
- FULLY TRANSFERRABLE
- FULLY INSURED BY AN A.M.BEST RATED PROVIDER
- RECEIVE SERVICE FROM THE BEST QUALIFIED HVAC TECHNICIANS



The average cost of one labor repair ranges between \$400–\$1,000 even under warranty.

RELAX. YOU'RE COVERED.

MOST COMMON COVERED REPAIRS

Tanked Water Heaters

- Tank Replacement (\$1000)
- Burner (\$600)
- Gas Valve (\$500)
- Igniter (\$600)
- Flame Sensor (\$400)



Tankless Water Heaters

- Condensing Heat Exchanger (\$1,000)
- Primary Heat Exchanger (\$1,000)
- Control Unit (\$1,000)
- Gas Burner (\$800)
- Fan (\$600)
- Hot Water Valve (\$500)
- Gas Valve (\$500)



Boilers

- Heat Exchanger (\$1,000)
- Control Unit (\$800)
- Gas Burner (\$700)
- Aquastat (\$600)
- Inducer Fan (\$700)
- Relief Valve (\$500)
- Gas Valve (\$500)



Water Filtration Systems

- Filters (\$1,000)
- Controller (\$750)
- Valves (\$800)



OWNER'S RESPONSIBILITIES

This is not a maintenance contract and does not cover the cost of routine/seasonal maintenance. Owner's Responsibilities include providing normal care and maintenance including but not limited to, cleaning equipment, drains, burners, or heat exchangers; lubrication; adjustments; normal filter maintenance; and accessibility for service.

All Service must be performed in accordance with manufacturer specifications and by an approved coolCARE servicer.

Defects in material and/or faulty workmanship as supplied by the manufacturer or manufacturer recalls and/or labor repair allowance will not be covered by under this Extended Service Plan.

Routine maintenance required by manufacturer which affects any repairs which are made necessary because routine maintenance was not performed by Equipment Owner may void the coverage.

IS MAINTENANCE REQUIRED?

YES. Annual maintenance is required by the manufacturer's limited warranty and labor protection plans to cover these warrantable repairs. Routine maintenance is critical to keeping your system(s) healthy and running smooth each year.

HOW TO OBTAIN SERVICE?

When repairs are required, homeowner or business owner should call the mechanical contractor on the face side of the Extended Service Plan agreement. The contractor will repair your equipment and will be paid by the program manager for services covered under the plan, in accordance with the terms and conditions of this plan. If the contractor called is unable to perform service on the equipment or if emergency repairs are needed, please call program manager at (877) 302-5072 or email support@coolcareprotection.com

I choose to decline this coverage.

I have been informed of the benefits of the coolCare protection plan and I have decided not to purchase the coverage. I understand that I will be responsible for all repair costs that are not covered under the limited manufacturer's warranty.

Signature: _____ Date: _____