

WORRY FREE COMFORT WITH PEACE-OF-MIND PROTECTION



LOCK-IN YOUR LABOR

Manufacturer's warranty with newly installed equipment is limited to the parts and does **NOT** cover labor fees for repairs. Our plan enables you to know that for the duration of your purchased coverage, any labor costs associated with mechanical failure are also covered.

Benefits of each coolCARE PROTECTION PLAN

- ✓ Each Plan is issued an insured contract by an AM Best Rated Insurance Company
- ✓ Fully Transferrable
- ✓ Labor Protection for Warranty Repairs
- ✓ Includes Refrigerant for leak repairs/replacement to OEM spec
- ✓ No Deductible
- ✓ Covers All Brands
- ✓ Optional Extension of Parts & Compressor available after OEM Limited Warranty Expires

RESIDENTIAL APPLICATIONS

Full System Coverage

Air Conditioner System

Includes: 1 Air conditioner condenser, 1 ah/furnace, 1 evaporator coil, 1 t-stat, 1 heat kit, & refrigerant

Heat Pump System

Includes: 1 heat pump condenser, 1 ah/furnace, 1 evaporator coil, 1 t-stat, 1 heat kit, & refrigerant

Ductless Mini-Split **additional zones available*

Includes: 1 condenser, 1 ah, 1 evaporator coil, 1 t-stat, & refrigerant

Single Component Coverage

Air Conditioner Condenser

Includes: 1 Air conditioner condenser & evap coil

Heat Pump Condenser

Includes: 1 heat pump condenser & evap coil

Air Handler or Furnace

Includes: 1 Air handler/furnace, 1 evap coil

Evaporator Coil

Includes: 1 evap coil

Optional Accessory Add-on Coverage

Thermostats

Includes: 1 Programmable Thermostat and part replacement years 6-10 *excludes batteries and reprogramming

Zoning System (<=4 zones)

Includes: 1 control board, <=4 electric dampers, <=4 temperature sensors, parts coverage when applicable years 6-10 *excludes airflow rebalancing, batteries, & reprogramming

IAQ UV Light

Includes: 1 chamber, 1 controller (ballast), 1 sleeve, parts coverage when applicable years 6-10 *exclusions replacement lamps/bulbs

Dehumidifier

Includes: 1 compressor, 1 evaporator coil, 1 fan 1 motor, 1 control board, 1 humidistat & refrigerant

3 – Year Labor Protection Plan
Included on ALL Full System Equipment Installations
Installed by:



OWNER'S RESPONSIBILITIES

This is not a maintenance contract and does not cover the cost of routine/seasonal maintenance. Owner's Responsibilities include providing normal care and maintenance including but not limited to, cleaning evaporator and condenser coils, drains, burners, or heat exchangers; lubrication; adjustments; normal filter maintenance; and accessibility for service.

All Service must be performed in accordance with manufacturer specifications and by an approved coolCARE servicer.

Defects in material and/or faulty workmanship as supplied by the manufacturer or manufacturer recalls and/or labor repair allowance will not be covered by under this Extended Service Plan. Routine maintenance, including but not limited to "topping off" an air conditioner or replacing oil nozzles, or any repairs which are made necessary because routine maintenance was not performed by Equipment Owner.

IS MAINTENANCE REQUIRED?

YES. Annual maintenance is required by the manufacturer's limited warranty and labor protection plans to cover these warrantable repairs. Routine maintenance is critical to keeping your system(s) healthy and running smooth each year.

HOW TO OBTAIN SERVICE

When repairs are required, homeowner or business owner is required to call the mechanical contractor on the face side of the Extended Service Plan agreement. The contractor will repair your equipment and will be paid by the program manager for services covered under the plan, in accordance with the terms and conditions of this plan.

If the contractor called is unable to perform service on the equipment or if emergency repairs are needed, please call program manager at (877) 302-5072 or email support@coolcareprotection.com

MOST COMMON COVERED REPAIRS

CONDENSERS

- Compressor
- Condenser Coil
- Accumulator
- Fan Motor
- Reversing Valve
- Run Capacitor



AIR HANDLER / FURNACE

- Heat Exchanger
- Blower Motor
- Control Board
- Thermal Expansion Valve
- Pressure Switch



EVAPORATOR COIL & REFRIGERANT

- Leak repair or replacement of the entire evaporator coil
- All Refrigerant types to OEM specs



THERMOSTAT



- Included on complete system installs
- Coverage also available to improve Manufacturer's Warranty coverage

WHAT IS EXCLUDED?

Air filters, drain lines, condensate pumps, refrigerant lines, ducts, welding, electrical wiring external of the equipment, bulbs, humidifier, fuses or breakers, unless part of the original unit as provided by the manufacturer and/or stated on face of warranty.

The average cost of one labor repair ranges between \$400-\$2000 even under OEM warranty.

SAMPLE

Extended Service Agreement Order Form

Your coolCare Plan Summary :

Consultant : _____

Plan Type ID : _____

Term : _____

of Systems : _____



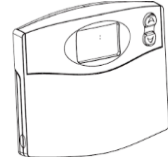
Air Conditioner/
Heat Pump Condenser



Furnace / Air Handler



Evaporator Coil



Thermostat

System 1

Outdoor Model #

Indoor Model #

Coil Model #

Thermostat Model #

Outdoor Condenser Serial #

Indoor Serial #

Coil Serial #

Thermostat Serial #

System 2

Outdoor Model #

Indoor Model #

Coil Model #

Thermostat Model #

Outdoor Serial #

Indoor Serial #

Coil Serial #

Thermostat Serial #

Other Accessories

Model #

Model #

Model #

Model #

Serial #

Serial #

Serial #

Serial #

I have chosen to purchase this coverage.

Total: _____

Name: _____

Date: _____

Email: _____

Address: _____

I have chosen to decline this coverage.

I have been informed of the benefits of the coolCare protection plan and I have decided not to purchase the coverage. I understand that I will be responsible for all repair costs that are not covered under the limited manufacturer's warranty.

Manufacturer's Limited Warranty _____ Parts for [] months

Signature: _____ Date: _____

The average cost of one HVAC labor repair ranges between \$400-\$2000.