

# WORRY FREE COMFORT WITH PEACE-OF-MIND PROTECTION



**LOCK-IN YOUR LABOR**

Manufacturer's warranty with newly installed equipment is limited to the parts and does **NOT** cover labor fees for repairs. Our plan enables you to know that for the duration of your purchased coverage, any labor costs associated with mechanical failure are also covered.

## Benefits of each coolCARE PROTECTION PLAN

- ✓ Each Plan is issued an insured contract by an AM Best Rated Insurance Company
- ✓ Fully Transferrable
- ✓ Labor Protection for Warranty Repairs
- ✓ Includes Refrigerant for leak repairs/replacement to OEM spec
- ✓ No Deductible
- ✓ Covers All Brands
- ✓ Optional Extension of Parts & Compressor available after OEM Limited Warranty Expires

### RESIDENTIAL APPLICATIONS

	<b>Full 10-Years</b>
<b>Full System Coverage</b>	
<b>Air Conditioner System</b>	<b>\$850</b>
<i>Includes:</i> 1 Air conditioner condenser, 1 ah/furnace, 1 evaporator coil, 1 t-stat, 1 heat kit, & refrigerant	
<b>Heat Pump System</b>	<b>\$950</b>
<i>Includes:</i> 1 heat pump condenser, 1 ah/furnace, 1 evaporator coil, 1 t-stat, 1 heat kit, & refrigerant	
<b>Ductless Mini-Split</b> <i>*additional zones available</i>	<b>\$750</b>
<i>Includes:</i> 1 condenser, 1 ah, 1 evaporator coil, 1 t-stat, & refrigerant	
<b>Single Component Coverage</b>	
<b>Air Conditioner Condenser</b>	<b>\$750</b>
<i>Includes:</i> 1 Air conditioner condenser & evap coil	
<b>Heat Pump Condenser</b>	<b>\$850</b>
<i>Includes:</i> 1 heat pump condenser & evap coil	
<b>Air Handler or Furnace</b>	<b>\$650</b>
<i>Includes:</i> 1 Air handler/furnace, 1 evap coil	
<b>Evaporator Coil</b>	<b>\$600</b>
<i>Includes:</i> 1 evap coil	
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<b>Optional Accessory Add-on Coverage</b>	
<b>Thermostats</b>	<b>\$350</b>
<i>Includes:</i> 1 Programmable Thermostat and part replacement years 6-10 *excludes batteries and reprogramming	
<b>Zoning System ( &lt;=4 zones)</b>	<b>\$550</b>
<i>Includes:</i> 1 control board, <=4 electric dampers, <=4 temperature sensors, parts coverage when applicable years 6-10 *excludes airflow rebalancing, batteries, & reprogramming	
<b>IAQ UV Light</b>	<b>\$300</b>
<i>Includes:</i> 1 chamber, 1 controller (ballast), 1 sleeve, parts coverage when applicable years 6-10 *exclusions replacement lamps/bulbs	
<b>Dehumidifier</b>	<b>\$600</b>
<i>Includes:</i> 1 compressor, 1 evaporator coil, 1 fan 1 motor, 1 control board, 1 humidistat & refrigerant	



# OWNER'S RESPONSIBILITIES

This is not a maintenance contract and does not cover the cost of routine/seasonal maintenance. Owner's Responsibilities include providing normal care and maintenance including but not limited to, cleaning evaporator and condenser coils, drains, burners, or heat exchangers; lubrication; adjustments; normal filter maintenance; and accessibility for service.

All Service must be performed in accordance with manufacturer specifications and by an approved coolCARE servicer.

Defects in material and/or faulty workmanship as supplied by the manufacturer or manufacturer recalls and/or labor repair allowance will not be covered by under this Extended Service Plan. Routine maintenance, including but not limited to "topping off" an air conditioner or replacing oil nozzles, or any repairs which are made necessary because routine maintenance was not performed by Equipment Owner.

## IS MAINTENANCE REQUIRED?

**YES.** Annual maintenance is required by the manufacturer's limited warranty and labor protection plans to cover these warrantable repairs. Routine maintenance is critical to keeping your system(s) healthy and running smooth each year.

# HOW TO OBTAIN SERVICE

When repairs are required, homeowner or business owner is required to call the mechanical contractor on the face side of the Extended Service Plan agreement. The contractor will repair your equipment and will be paid by the program manager for services covered under the plan, in accordance with the terms and conditions of this plan.

If the contractor called is unable to perform service on the equipment or if emergency repairs are needed, please call program manager at (877) 302-5072 or email [support@coolcareprotection.com](mailto:support@coolcareprotection.com)

# MOST COMMON COVERED REPAIRS

## CONDENSERS

- Compressor
- Condenser Coil
- Accumulator
- Fan Motor
- Reversing Valve
- Run Capacitor



## AIR HANDLER / FURNACE

- Heat Exchanger
- Blower Motor
- Control Board
- Thermal Expansion Valve
- Pressure Switch



## EVAPORATOR COIL & REFRIGERANT

- Leak repair or replacement of the entire evaporator coil
- All Refrigerant types to OEM specs



## THERMOSTAT

- Included on complete system installs
- Coverage also available to improve Manufacturer's Warranty coverage



## WHAT IS EXCLUDED?

Air filters, drain lines, condensate pumps, refrigerant lines, ducts, welding, electrical wiring external of the equipment, bulbs, humidifier, fuses or breakers, unless part of the original unit as provided by the manufacturer and/or stated on face of warranty.

*The average cost of one labor repair ranges between \$400-\$2000 even under OEM warranty.*

## Extended Service Agreement Order Form

### Your coolCare Plan Summary :

Consultant : \_\_\_\_\_

Plan Type ID : \_\_\_\_\_

Term : \_\_\_\_\_

# of Systems : \_\_\_\_\_



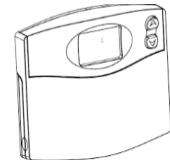
Air Conditioner/  
Heat Pump Condenser



Furnace / Air Handler



Evaporator Coil



Thermostat

System 1

Outdoor Model #

Indoor Model #

Coil Model #

Thermostat Model #

Outdoor Condenser Serial #

Indoor Serial #

Coil Serial #

Thermostat Serial #

System 2

Outdoor Model #

Indoor Model #

Coil Model #

Thermostat Model #

Outdoor Serial #

Indoor Serial #

Coil Serial #

Thermostat Serial #

Other Accessories

Model #

Model #

Model #

Model #

Serial #

Serial #

Serial #

Serial #

**I have chosen to purchase this coverage.**

**Total:** \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_

**I have chosen to decline this coverage.**

I have been informed of the benefits of the coolCare protection plan and I have decided not to purchase the coverage. I understand that I will be responsible for all repair costs that are not covered under the limited manufacturer's warranty.

**Manufacturer's Limited Warranty** \_\_\_\_\_ Parts for [    ] months

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*The average cost of one HVAC labor repair ranges between \$400-\$2000.*